



INSTITUTE OF QUALITY MALAYSIA  
(PPM-001-10-12021978)

## **IQM President Message (2019/2021)**

(July 2020)

### **Roles of IQM for the next Decade 2020 ~ 2030**

For the next decade IQM has the responsibility to move forwards together with its members to face the new global challenges, such as the **pandemic Covid-19** and provide a platform for the members to advance their professional career and business opportunity to a more diversified quality fields. Beside the traditional Quality Management System (QMS ie ISO 9001:2015), food quality HACCP, and quality control activities, there are other areas of quality activities in the following fields, such as Healthcare Industry, Energy Industry and Green Environmental Industry, and other international best practices in quality.

All IQM members shall participate actively to share this economic pie and business opportunities.

### **The Business Plan for IQM (2020/2025)**

Promotion of Quality in Malaysia is IQM's main aim. IQM is to put in place a Business Plan for the next few years to focus on the above opportunities for the IQM Individual and Company members, together to achieve high-income status.

#### **Individual Member Involvement as Professionals**

- 1) Auditors, Specialists, Quality System Assessors, Training Providers, ...etc.
- 2) Managers, Coordinators, Document Controllers,...etc.
- 3) Consultants, Advisors, Purchasers,...etc.

Currently, IQM is managing the Malaysia Register of Certificated Auditors (MRCA) Scheme for **Quality Auditors** and **Consultants**. It is now extending similar programme to other Category of **Quality Practitioners** such as **Training Providers**, so as to recognize and confirm their roles and positions in the quality activities and related business by issuing relevant certificates in **Voluntary Registration** of the various sectors **with Certificate of Compliance**.

#### **Company Member Involvement**

The Company Member involvement may include:-

- 1) Manufacturing of healthcare products or pharmaceutical products.
- 2) Operation of healthcare facilities, such as hospitals or medical laboratories.
- 3) Certification and Conformity Assessment Bodies.
- 4) Consultancy and Advisory Services. Also as Training Providers.
- 5) Manufacturing of Energy related equipment and Construction of Public Transport related engineering facilities, such as Rail, MRT & LRT.
- 6) Manufacturing of Water & Sewage related equipment and Construction of Water & Sewage related engineering facilities.

### **IQM Logo in Colours**

It was decided by IQM Board of Management (May 2019) that the usage of IQM Logo in Colours can be categorised into various “Quality Aspects and Purpose”. Enclosing are the samples thereto.

IQM is collaborating with Company members in quality related activities “**in Promotion of Quality**” in various sectors, such as **Voluntary Registration** of the sector specific Quality Consulting firms with relevant certificates. Hence IQM will promote ISO 20700 – Guidelines for Management Consultancy Services to all’s benefits.

The existing IQM business plan in promotion programmes & activities are:-

- \* Registration of Members as **MRCA Auditors & Consultants**, especially in various business sectors with Quality matters.
- \* Endorsement of IQM Members as **Training Providers** and **Certificate of Competency**.
- \* Registration of Members in the **Voluntarily Implementation of relevant Quality Management System**, in various sectors. By way of **Certificates of Compliance** to members.
- \* Use of IQM Logo by Members for promotion of Quality business.
- \* Acceptance of ASQ and CQI Certified Personnel, due to global business in Quality matters. By way of parallel Certificates to these personnel.
- \* IQM as Dispute Resolution Process Provider (DRP-Provider) in Malaysia for Members, especially on Dispute related to Quality matters.

IQM wishes all members good health and successful in all their quality business activities and practices.

**By IQM President 2019/2021**

**Dr. Wong Wei Khiang**



## IQM Logo in Colours

10-5-2019

Logo	Quality Aspects and Purposes
<p>Black</p> 	<p>Official use in Letter Head and other Certificates on MOU, Certificates of Competency, Compliance and related matters.</p>
<p>Gold</p> 	<p>Already use for normal Membership Certificates, Certificates in MRCA-Program, Approved Training Course Provider Certificates, Professional Member, Specialist and other Certificates of IQM Lead Quality Auditor &amp; Quality Consultant Certificate.</p>
<p>Red</p> 	<p>Health Industry, Pharmacy Industry, Food Quality and Occupational Safety &amp; Health (OSH). Good Manufacturing Practices.</p>
<p>Green</p> 	<p>Green Technology, Environmental Quality or Climate Change related matters. MSPO/RSPO matters. Energy and Oil &amp; Gas Industry.</p>
<p>Blue</p> 	<p>Asset &amp; Facility Management and Engineering related subjects Risk Management &amp; Anti-Bribery Management. Information Technology. Transport Industry. Good Construction Practices.</p>

### **Notes:-**

#### **Interpretation**

- 1) The IQM Board of Management had discussed and approved the above usage of IQM Logo in Colours on 10-5-2019 (see IQM Constitution Rule 3, Rule 10.3, 10.8 & 10.9).
- 2) All IQM Member are encouraged to provide valuable feedback on such usage of IQM Logo in Colours.
- 3) The "Quality Aspect and Purpose" can be expanded from time to time depending of the change in nature of IQM business.





INSTITUTE OF QUALITY MALAYSIA  
(PPM-001-10-12021978)

**SAMPLE**

## *Certificate of Compliance*

*This is to certify that*

**GOODLUCK BUILDING**

*Jalan Utama  
Kuala Lumpur, Malaysia*

had voluntarily implemented  
Quality Facility Management System

It was audited and verified independently  
to comply with the Requirements according  
to ISO 41001

Dr. Wong Wei Khiang  
President  
Institute of Quality Malaysia

## MALAYSIA REGISTER of CERTIFICATED AUDITORS



**SAMPLE**

*Established in 1998  
A Full Member of the International Auditor and Training Certification Association (IATCA)  
(Currently known as International Personnel Certification Association, IPC) (1998 to 2005)  
This Scheme is owned and operated by Institute of Quality Malaysia (PPM-001-10-12021978)*

## SKIM PENDAFTARAN JURUAUDIT SISTEM KUALITI

*Dengan ini disahkan bahawa  
(This is to certify that)*

**AHMAD AAA BBB**  
[K.P.: 666666-78-9999]

*telah didaftarkan sebagai  
(has been registered as)*

**Juruaudit Kanan Sistem Pengurusan Kualiti  
(Quality Management System Senior Auditor)  
ISO 9001 QMS  
[Include Sectors: ISO 50001 EnMS & ISO 55001 Asset MS]**

No. Sijil : SA – AxxxC  
Sah Sehingga : 05 January 20yy

**DR. WONG WEI KHIANG  
PENGURUSI  
EXCO MRCA**



MALAYSIA REGISTER  
of  
CERTIFICATED AUDITORS



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TRAINING COURSE PROVIDERS  
ACCREDITATION SCHEME

*This is to certify that*

**AB INTERNATIONAL BHD** (5678-T)

No. 888, Jalan 3/333, Taman CDE, Kuala Lumpur

*has been accredited as a*

**Training Course Provider**  
( *John Mark* )

*for*

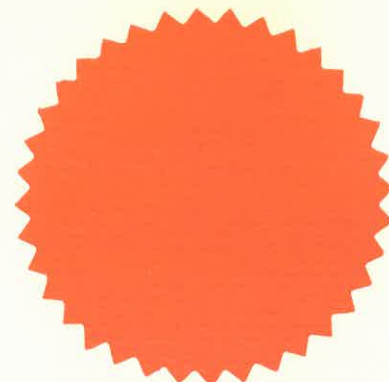
**Certified Internal Auditor -  
Integrated Management Systems for**

- **ISO 9001 QMS and ISO 14001 EMS**
- **ISO 9001 QMS, OH&S and ISO 45001**
- **ISO 9001 QMS, ISO 22000 FSMS and HACCP**

Certification No: TCP-LAC-xxx

Issued Date: 13 May 202x

Valid Until: 12 May 202z



**DR. WONG WEI KHIANG**  
CHAIRMAN  
MRCA COUNCIL

This certificate remains the property of MRCA and must be returned on request



INSTITUTE OF QUALITY MALAYSIA

(PPM-001-10-12021978)

**SAMPLE**

*Certificate of Competency*

*This is to certify that*

**XXXX YYYY ZZZZ**

**had attended and successfully completed the  
competency Training Course**

**Facility Management (ISO 41001) For Better Compliance  
with Occupational Health and Safety (ISO 45001)**  
[Requirements, Benefits & Failure Cases]

**6<sup>th</sup> April 2019**

*Bertabur Hall, Ministry Of Development, Brunei Darulsalam.*

*(organized by Pertubuhan Ukur Jurutera dan Arkitek, PUJA)*



**Dr. Wong Wei Kiang**  
President  
Institute of Quality Malaysia

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QUALITY MANAGEMENT SYSTEM CONSULTANTS  
REGISTRATION SCHEME

*This is to certify that*

**MUTHU AAA BBB**  
[NRIC No.: 111111-22-3333]

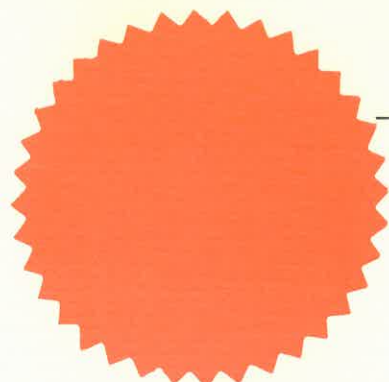
*has been registered as a*

**Quality Management System Principal Consultant**

*for*

**ISO 9001 QMS, ISO 14000 EMS & MS 2530 MSPO**

Citification No.: SA – HxxxZ  
Valid Until : 08 March 20yy



**DR. WONG WEI KHIANG**  
CHAIRMAN  
EXCO MRCA

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SKIM PENDAFTARAN JURUAUDIT SISTEM KUALITI

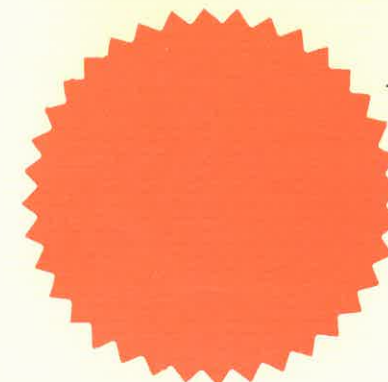
*Dengan ini disahkan bahawa  
(This is to certify that)*

**WONG XXX YYY**  
[K.P.: 333333-88-9999]

*telah didaftarkan sebagai  
(has been registered as)*

**Juruaudit Kanan Sistem Pengurusan Kualiti  
(Quality Management System Senior Auditor)  
ISO 9001 QMS  
[Include Sectors: ISO 22000 FSMS & HACCP]**

No. Sijil : SA – AxxxZ  
Sah Sehingga : 03 February 20yy



**DR. WONG WEI KHIANG**  
PENGURUSI  
EXCO MRCA

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**TRAINING COURSE PROVIDERS  
ACCREDITATION SCHEME**

*This is to certify that*

**SiHAT Global Health Development Sdn Bhd**

12345-A, Jalan SS21/20, 47300 Petaling Jaya, Selangor Darul Ehsan

*has been accredited as a*

**Training Course Provider**

*for*

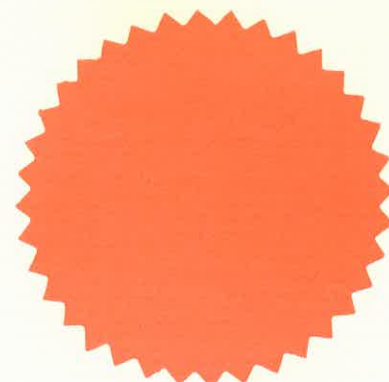
**Healthcare Facility Management**

- **Facility Engineering Maintenance Services (FEMS)**
- **Biomedical Engineering Maintenance Services (BEMS)**

Certification No: TCP-LAC-xxx

Issued Date: 01 March 20yy

Valid Until: 30 April 20zz



**DR. WONG WEI KHIANG**  
**CHAIRMAN**  
**MRCA COUNCIL**

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**TRAINING COURSE PROVIDERS ACCREDITATION SCHEME**

*This is to certify that*

**PIAHSTREAMS Consulting Services Sdn Bhd (865745-M)**

**(Jackson Chia-Hsin Tseng)**

Lot 09-07, Menara K1, No.1, Lorong 3/137C, Off Jalan Klang Lama, 58100 Kuala Lumpur

*has been accredited as a*

**Training Course Provider**

*for*

**Indoor Air Quality Control on Microbial contamination**

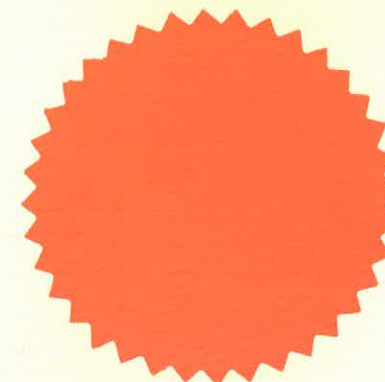
- 1) Mold awareness
- 2) Impacts of mold damages
- 3) Practical mold mitigation approach
- 4) Preparation for Remediation Technique certification training

*(According to ANSI/IICRC S520 Requirements, EPA Mold Control Guidelines, ACGIH Guides & Practices and WHO Requirements)*

Certification No: TCP-LAC-xyz

Issued Date: 9<sup>th</sup> March xxxx

Valid Until: 8<sup>th</sup> March xxxx



**DR. WONG WEI KHIANG**  
**CHAIRMAN**  
**MRCA COUNCIL**

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