



INSTITUTE OF QUALITY MALAYSIA

(PPM-001-10-12021978)

16/6/2017

Data Privacy Understanding Declaration *(Approved by Board on 16/6/2017)*

This is an Understanding Statement between IQM Board of Management, Secretariat, MRCA and all Members regarding Data Privacy related to all parties' personal data.

All parties hereby understand, agree and consent that IQM shall collect, hold, use, delete, transfer and process in any other way all the members' personal data, whether given now or subsequently to IQM from time to time, for the purpose of:-

- a) Processing application of all potential members, whether made now or subsequently;
- b) Providing any future service or information to all members;
- c) Processing any invitation, notice, advice, advertisement and benefits to members;
- d) Updating IQM's records, promotion of products & services to the advantage of members;
- e) Safeguarding against non-disclosure or fraudulent application or claim;
- f) Data matching, detection and prevention of fraud;
- g) Carrying out any activity in relation to or in connection with IQM's duties in the Rules & Constitution of IQM;
- h) Communicating with members for any of these above purposes.

To achieve these purposes, IQM may transfer and share members' data within IQM's organization such as MRCA, Secretariat or Branch, if any.

All members have the right to know their individual data information in IQM and to have it corrected if it is wrong, or any other queries or complaints in respect of their individual personal data.

This Data Privacy Understanding Declaration is mutually recognized by IQM and all Members in respect of the requirements of Personal Data Protection Act 2010 (Act 709), Law of Malaysia. (The act comes into force on 15 Nov 2013 after Government appointed the Personal Data Protection Commissioner).