



INSTITUTE OF QUALITY MALAYSIA
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IQM President Message (2021/2023)

(Feb 2022)

Roles of IQM for the next Decade 2020 ~ 2030

For the next decade IQM has the responsibility to move forwards together with its members to face the new global challenges, such as the **pandemic Covid-19** and provide a platform for the members to advance their professional career and business opportunity to a more diversified quality fields. Beside the traditional Quality Management System (QMS ie ISO 9001:2015), food quality HACCP, and quality control activities, there are other areas of quality activities in the following fields, such as Healthcare Industry, Energy Industry and Green Environmental Industry, and other international best practices in quality.

All IQM members shall participate actively to share this economic pie and business opportunities.

The Business Plan for IQM (2022/2025)

Promotion of Quality in Malaysia is IQM's main aim. IQM is to put in place a Business Plan for the next few years to focus on the above opportunities for the IQM Individual and Company members, together to achieve high-income status.

Individual Member Involvement as Professionals

- 1) Auditors, Specialists, Quality System Assessors, Training Providers, ...etc.
- 2) Managers, Coordinators, Document Controllers,...etc.
- 3) Consultants, Advisors, Purchasers,...etc.

Currently, IQM is managing the Malaysia Register of Certificated Auditors (MRCA) Scheme for **Quality Auditors** and **Consultants**. It is now extending similar programme to other Category of **Quality Practitioners** such as **Training Providers**, so as to recognize and confirm their roles and positions in the quality activities and related business by issuing relevant certificates in **Voluntary Registration** of the various sectors **with Certificate of Compliance**.

Company Member Involvement

The Company Member involvement may include:-

- 1) Manufacturing of healthcare products or pharmaceutical products.
- 2) Operation of healthcare facilities, such as hospitals or medical laboratories.
- 3) Certification and Conformity Assessment Bodies.
- 4) Consultancy and Advisory Services. Also as Training Providers.
- 5) Manufacturing of Energy related equipment and Construction of Public Transport related engineering facilities, such as Rail, MRT & LRT.
- 6) Manufacturing of Water & Sewage related equipment and Construction of Water & Sewage related engineering facilities.

[IQM Logo in Colours](#)

It was decided by IQM Board of Management (May 2019) that the usage of IQM Logo in Colours can be categorised into various “Quality Aspects and Purpose”. Enclosing are the samples thereto.

IQM is collaborating with Company members in quality related activities “**in Promotion of Quality**” in various sectors, such as **Voluntary Registration** of the sector specific Quality Consulting firms with relevant certificates. Hence IQM will promote ISO 20700 – Guidelines for Management Consultancy Services to all’s benefits.

The existing IQM business plan in promotion programmes & activities are:-

- * Implement **IQM-CB Programme** under the **MRCA Scheme** to Register Certification Bodies who have less than 5 full time MRCA Auditors.
- * Registration of Members as **MRCA Auditors & Consultants**, especially in various business sectors with Quality matters.
- * Endorsement of IQM Members as **Training Providers** and **Certificate of Competency**.
- * Registration of Members in the **Voluntarily Implementation of relevant Quality Management System**, in various sectors. By way of **Certificates of Compliance** to members.
- * Use of IQM Logo by Members for promotion of Quality business.
- * Acceptance of ASQ and CQI Certified Personnel, due to global business in Quality matters. By way of parallel Certificates to these personnel.
- * IQM as Dispute Resolution Process Provider (DRP-Provider) in Malaysia for Members, especially on Dispute related to Quality matters.

IQM wishes all members good health and successful in all their quality business activities and practices.

[By IQM President 2021/2023](#)

[Dr. Wong Wei Kiang](#)

