RULE 8   CODE OF CONDUCT for all IQM Members

IQM expects all its members to conduct themselves with high Standard of Personal Responsibility and uphold Fundamental Principles of Code in relation to the nation, public, employers, clients and peers. All IQM members are to abide and act according to this Code of Conduct. *[Approved by Board of Management and accepted in IQM 32ⁿᵈ AGM, 24ᵗʰ Nov. 2012]*

1. To uphold and promote the <u>Aims and Objectives</u> of IQM, respect and obey the <u>Rules and Constitution</u> of IQM.

2. To demonstrate the epitome of professionalism with honesty, credibility, impartiality, accuracy and good faith in delivery of quality services and goods.

3. To be competent, uphold prestige, continue knowledge development and treat all individuals with dignity.

4. To avoid conflict of interest, faithful in building professional ethic, and safeguard reputation of IQM and quality profession.

5. To enhance human welfare of quality professionals with harmony, self discipline, respect right of others, among peer, subordinates, clients, employers and competitors.

6. To uphold integrity, accountability, transparency in the performance of quality services and avoiding inducement and unfair practices.

7. To act in objective manner, avoiding misleading information or false facts and always protect safety, health and interest of employer, clients and public.

8. To contribute voluntarily in the promotion of quality, without prejudice or discrimination regardless of race, religion, gender, disability, age, origin of any person.

9. To recognise good works of others, avoid injury to anyone, communicate with courtesy and respect others intellectual property rights.

10. To maintain strict confidentiality on any sensitive data, information and matters of any person, employer or clients.

11. To have courage to make difficult-decision, shoulder responsibility, withstand challenges, accountable to errors and weaknesses.

12. To avoid linking quality practices into politic, trade union, or smear against any person or peer, and do not breach any of the code herein.